Meeting of NOAC on Tuesday 22nd August 2017 at 10.30 a.m.

At Conference Room, Custom House, Dublin 1

<u>Agenda</u>

- 1) Minutes of Meeting of 4th July 2017 and matters arising
- 2) Declaration of any conflict of interest
- 3) 2016 Performance Indicators report
- 4) Proposal for a review of the ICT function
- 5) Customer Survey project
- 6) Any Other Business