Meeting of NOAC on Monday 25th September 2017 at 1.00 p.m.

At Conference Room, Custom House, Dublin 1

<u>Agenda</u>

- 1) Minutes of Meeting of 22nd August 2017 and matters arising
- 2) Declaration of any conflict of interest
- 3) 2016 Performance Indicators report approval for publication
- 4) CCMA ICT Strategy
- 5) Customer Survey project update
- 6) Financial Performance Development Contributions
- 7) Any Other Business