## <u>N O A C</u>

## National Oversight and Audit Commission

21<sup>st</sup> of January 2020 at 10.00 am

Conference Room, Custom House, Dublin 1

## <u>Agenda</u>

- 1) Minutes & Actions of December meeting;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) PI Working Group;
  - a. Guidelines for 2019 performance indicators;
- 5) Communications and Customer Service Working Group;
  - a. Update on existing website;
  - b. Report on tender for logo and new website;
  - c. Good Practice event;
- 6) NOAC Review of Corporate Plans;
- 7) Scrutiny (Profile) Process update;
- 8) Board Membership update (PAS Process);
- 9) Strategy and Multi-Annual Work Programme 2020-2022 and Sub group work plan;
  - a. Working Groups;
  - b. Work Programme Discussion (Next Steps / Scoping);
- 10) LA Climate Change Action Plan;
- 11) Update on Meetings with AILG and LGMA;
- 12) Any Other Business.

At 11:00 am The CE and Management team of Laois County Council will attend