

National Oversight and Audit Commission 19th May 2020 at 10.00 am

Remote (VC) Meeting

<u>Agenda</u>

- 1) Minutes & actions of previous meetings: January and March (x 2) NOAC meeting separate meeting with Waterford CoCo;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) Resumption of work arrangements;
- 5) NOAC Membership;
- 6) Work Programme (Scoping and updates): -
 - WG1: LG Governance, Efficiency & Reform (LGER);
 - Update on Local Authority Corporate Plans;
 - WG2: Performance Indicators (PI);
 - o Approval of the successful tender for the Economic tender;
 - WG3: Communications and Customer Service (CCES);
 - New branding/logo;
 - Updates on existing and new website;
 - Customer service survey;
 - WG4: Financial Management and Performance (FMP);
 - Progress on Public Spending Code 2019;
 - CHAIR:
 - o Update on Profile Visits (Scrutiny Programme) including reporting structure options;
 - NOAC Annual Report 2019;
- 7) Update on engagements and meetings with other bodies/organisations;
- 8) Any Other Business;