

NOAC

National Oversight and Audit Commission

10th November 2020 at 11:00 am

Remote (VC) Meeting

Agenda

- 1) Minutes & actions of previous meeting;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) NOAC Corporate Affairs:
 - Remote Working; NOAC Membership; NOAC Sharepoint; NOAC/Department SLA/PDA.
- 5) COVID-19 – Impact on Local Authorities;
- 6) Work Programme:
 - WG1: - LG Governance, Efficiency & Reform (LGER);
 - o Local Authority Corporate Plans;
 - o Regional Assemblies;
 - o Local Government ICT Strategy;
 - WG2: - Performance Indicators (PI);
 - o Economic Indicator Evaluation;
 - o Performance Indicator Report;
 - WG3: - Communications and Customer Service (CCS);
 - o Customer Survey and Best Practice Workshops;
 - o Website and Branding;
 - WG4: - Financial Management and Performance (FMP);
 - CHAIR: -
 - o Scrutiny programme update including progress note on reporting options;
- 7) Working Groups – memberships and meetings;
- 8) Update on engagements and meetings with other bodies/organisations;
- 9) Future Meetings;
- 10) Any Other Business;

Meeting ends