



The National Oversight and Audit Commission publishes Performance Indicator Report 2022 *29th of September 2023*

NOAC advises that Local Authority Performance Indicators will now inform Local Property Tax funding allocations as it publishes the 9th Performance Indicator Report for the local government sector.

Following the Local Property Tax (LPT) Baseline Review 2023, the National Oversight and Audit Commission (NOAC) noted that the role and importance of Performance Indicators is set to be enhanced. In future, 7.5% of LPT funding allocations will be determined on the performance of local authorities as per specified NOAC Performance Indicators. Historically, NOAC's annual Performance Indicator report has provided important insights into the efficiency and effectiveness of the Local Government sector, and how agile the sector must be in its response to evolving challenges. The NOAC report, will continue to serve as a yardstick for the Local Government sector in its drive to seek continuous improvement in local policy implementation and service provision, and will now also inform funding allocations to Local Authorities.

Now in its ninth year, the annual NOAC Local Authority Performance Indicator report 2022, examined 44 indicators across 11 separate areas housing, roads, water, waste/environment, planning, fire services, library/recreation, youth/community, corporate, finance and economic development. The composite data enables the identification of trends across multiple services and provides an insight into the capacity of the sector to respond to emerging policies and/or national emergencies.

- By December 2022 local authorities owned **146,438 social housing units** and added **3,862 units** to the social housing stock in 2022.
- There was a reduction in social **housing vacancies** to **3.03%** in 2022 (3.16% in 2021).
- The number of **private rented inspections** has risen from 17,594 in 2021 to 40,282 in 2022, an increase of over 129%.
- The national average **re-letting time** increased in 2022 to **35.22** weeks from 34.44 weeks in 2021 and the average letting cost was **€21,886.04**, compared to €19,653.39 in 2021.

- 81.1% of **motor tax transactions** were conducted online a reduction from 86.18% in 2021.
- 71,185 **pollution complaints** were made to local authorities in 2022, a decrease from 81,551 in 2021.
- There was **10,687,986** visits to **libraries** in 2022 and **13,899,201** items issued to borrowers and the number of **registered members** in the library was 730,541.
- There were **30,599 people working in local government**, up from 30,174 people in 2021.
- There were over **69,946,040** visits to local authority websites in 2022. The number following local authorities via social media increased by 8.2% to 4.8 million in 2022.
- The percentage of paid working days lost to **medically certified leave** increased between 2021 and 2022 from 2.89% to **3.58%**.
- The overall credit balances on local authority revenue accounts in 2022 is **€89,901,252**.

To view the Performance Indicator 2022 Report, please use the link provided below:

https://www.noac.ie/noac_publications/8339/

For further information regarding the Performance Indicator 2022 Report, or any of NOAC's reports, please do not hesitate to contact noac@housing.gov.ie.

Ends.